

Contract



Contract No: GEMC-511687700949792

Generated Date: 06-Jun-2022

Bid/RA/PR No: [GEM/2022/B/1975855](#)

Organisation Details	Buyer Details
Type: Central PSU Ministry: Ministry of Coal Department: Materials Management Organisation Name: Bharat Coking Coal Limited Office Zone: Bccl Dhanbad	Designation: Deputy Manager MM Contact No.: - Email ID: anils.yadav@nic.in GSTIN: 20AAACB7934MFZB Address: MM Department, level 3, Commercial Building, Koyla Bhawan, Koyla Nagar, DHANBAD, JHARKHAND-826005, India

Financial Approval Detail	Paying Authority Details
IFD Concurrence: Yes Designation of Administrative Approval: D(T)OP, BCCL Designation of Financial Approval: GM(MM), BCCL	Payment Mode: Offline Designation: HOD Purchase Finance Email ID: pao5.bccl.jh@gembuyer.in GSTIN: N Address: MM Department, level 3, Commercial Building, Koyla Bhawan, Koyla Nagar, DHANBAD, JHARKHAND-826005, India

Seller Details	
GeM Seller ID:	26D3180000093993
Company Name:	UNICOM INFOTEL PRIVATE LIMITED
Contact No.:	09820621251
Email ID:	tapang09@gmail.com
Address:	C THREE HUNDRED AND FIFTEEN, SOLARIS ONE, SAKI VIHAR ROAD, POWAI, ANDHERI EAST, MUMBAI, MAHARASHTRA-400072, -
MSME verified:	Yes
MSME Registration number:	MH19E0024525
MSE Social Category:	General
MSE Gender:	Male
GSTIN:	27AAACU1355P1ZZ , 29AAACU1355P1ZV , 36AAACU1355P1ZO , 33AAACU1355P1Z6 , 32AAACU1355P1Z8 , 33AAACU1355P1Z6 , 21AAACU1355P1ZB , 10AAACU1355P1ZE , 19AAACU1355P1ZW , 27AAACU1355P1ZZ , 32AAACU1355P2Z7

*GST / Tax invoice to be raised in the name of - Consignee

Product Details						
#	Item Description	Ordered Quantity	Unit	Unit Price (INR)	Tax Bifurcation (INR)	Price (Inclusive of all Duties and Taxes in INR)
1	Product Name : KEY TELEPHONE EXCHNAGE Brand : Alcatel, Vertive, Dyna Brand Type : Unbranded Catalogue Status : Catalogue not verified by OEM Selling As : Reseller not verified by OEM Category Name & Quadrant : KEY TELEPHONE EXCHNAGE (Q3) OXO Connect HSN not specified by seller	1	set	6,726,000	GST (18%) : 1,026,000 GST Cess 1 (0%) : 0 GST Cess 2 (0 per accounting unit) : 0 Input Tax Credit (ITC) on GST(100%) : 1,026,000 ITC on GST Cess 1(0%) : 0 ITC on GST Cess 2(0%) : 0	6,726,000
Total Order Value (in INR)						6,726,000

Consignee Detail						
S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	Designation: - Email ID: con1.bccl.jh@gembuyer.in Contact: 62876-95727- GSTIN: 20AAACB7934MFZB Address: Depot Officer, Central Store, Ekra, BCCL, Post Office- BANSJORA, Dhanbad, Jharkhand-828101., DHANBAD, JHARKHAND-828101, India	KEY TELEPHONE EXCHNAGE	-	1	06-Jun-2022	04-Sep-2022

Product Specification for KEY TELEPHONE EXCHNAGE

Specification	Sub-Spec	Value
Custom Specification	Custom Specification	Yes

Comprehensive maintenance charges for KEY TELEPHONE EXCHNAGE

Service Year	CMC Percentage	Tax Bifurcation
CMC charges for 1 st year after warranty period in % of cost of equipment	7%	GST: 18% GST Cess 1: 0% GST Cess 2: 0 per accounting unit Input Tax Credit (ITC) on GST:100% ITC on GST Cess 1:0% ITC on GST Cess 2:0%
CMC charges for 2 nd year after warranty period in % of cost of equipment	7%	
CMC charges for 3 rd year after warranty period in % of cost of equipment	8%	
CMC charges for 4 th year after warranty period in % of cost of equipment	9%	
CMC charges for 5 th year after warranty period in % of cost of equipment	9%	

Seller Specification Document:

1. SpecificationDocument1	mkp.gem.gov.in/catalog_data/catalog_support_document/48/48/888/CatalogAttrs/SpecificationDocument/2022/3/15/2022_03_15_17_56_13_2-technical-specification_2022-03-15-17-56-17_c93bd42c4ff0ce2d97d54c9724354582.pdf
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Buyer Specification Document:

1. SpecificationDocument	mkp.gem.gov.in/catalog_data/catalog_support_document/buyer_documents/402957/54/78/703/CatalogAttrs/SpecificationDocument/2022/2/22/2-technical-specification_2022-02-22-09-48-00_fea4cfd7536727bbca0a1e8bc0b2d3.pdf
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Buyer added Bid Specific Additional Scope of Work

S.No	Document Title	Description	Applicable i.r.o. Items
1	SCOPE OF WORK, WARRANTY PERIOD , CAMC PERIOD View	Supply, installation and Commissioning of KTS telephonic system for Koyla Bhawan, BCCL to be used by all functional Directors, Secretaries and all GMs/HODs along with the 5 years CAMC of the system after one-year warranty/Guaranty.	KEY TELEPHONE EXCHNAGE WITH DESKPHONE AND UPS(1)

General Clauses w.r.t RCM/FCM

- Where ever RCM is applicable, for sellers (Regular GST registered seller who opted out of FCM as per notifications of GST like GTA , unregistered seller), Buyer have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this contract. Seller will invoice buyer with Zero GST and GST cess.
- For Registered sellers as per FCM, rates will be inclusive of prescribed rate of GST and GST cess. ITC available to buyer as shown in the bid document have been applied while evaluating the bids. Seller has liability of paying the GST and GST cess to the govt and same will be charged from buyer while invoice.
- For Registered sellers who opted for RCM while quoting for specified category under section 9(3) like GTA rates will be exclusive of GST and GST cess. GST and GST cess as indicated by the buyer in the bid document payment of GST and GST Cess will be the liability of buyer.
- For Unregistered sellers Liability of payment of GST and GST cess is in Buyers scope. GST and GST cess as indicated by the buyer in the bid document will be the liability of buyer . Unregistered seller will invoice buyer with zero GST and Zero GST cess.
- For sellers under Composition Scheme: There is no liability of payment of GST and GST cess in Buyers cope. Seller will invoice Zero GST and GST cess in the invoice to buyer.

Terms and Conditions

1. General Terms and Conditions-

1.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

2. Buyer Added Bid Specific Terms and Conditions-

2.1 Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. Guarantee/ Warrantee Clause:

One year from the date of Commissioning.

2. Payment Terms:

Payment for supply, installation, testing and commissioning of KTS system after delivery shall be as per Gem Terms.

3. PAYMENT OF CAMC PERIOD CHARGES:

The payments of CAMC period charges will be made quarterly after the successful completion of the work defined in the scope of CAMC period. Bills may be rendered by the contractor at the end of the three months period and shall be paid by the company within 30 days after the submission of satisfactory report from the Nodal officer for the period considered in the billing towards maintenance of KTS System services.

4. Commissioning of KTS System:

Final Commissioning of the whole system shall be given by HOD (IT Initiative), BCCL on the basis of the satisfactory performance certificates issued from all user departments. Warranty Guaranty period shall be reckoned from the day next to the date of final Commissioning.

5. Delivery

Total time for the material supply, staging, Configuration, Programming, testing with installation shall be 3(Three) months (the site for installation shall be readily available), which shall be reckoned from the 10th day from the date of issue of order.

6. SCOPE OF WORK during CAMC period of 5 years after one year Guarantee/ warrantee period:

a) All repairs/replacement/servicing/fixing of the entire KTS system including Server, telephone sets, UPS and all other equipments associated with the system shall be carried out only by the successful Bidder and company Bharat Coking coal Limited (BCCL) shall not permit or allow any other party other than the authorized successful bidder to handle or deal with the equipment.

b) Repair/replacement/servicing shall mean system testing, repair and maintenance of entire/total equipment for proper functioning of KTS system (with all associated equipments) after warranty and guaranty period. The 5 year CAMC after one year warranty period includes repairing & maintenance of KTS system (with all associated equipments) with the system at the entire locations. The Guaranty/ Warranty/ CAMC period charges also include the expenses for preventive maintenance and routine check-up and attending to breakdown calls as and when required.

c) The contract is comprehensive and includes replacement, fitment, maintenance and repair of all type of spare parts (Components/printed circuit board /power supply units/connectors & Electronics sub systems etc.), for replacement of defective parts of the system. No extra charges will be payable by BCCL on account of these spares.

d) Any modification of software for the change in class of service and to provide some additional facilities within the existing software system shall be covered under 5 year CAMC after one year warranty period.

e) Cleaning of all the associated equipments with KTS system periodically / as and when required so that the performance of system is not deteriorated on this account, is in the scope of 5 year CAMC after one year warranty period

e) Penalty for not attending the fault during 5 year CAMC after one year warranty period:

a. All faults booked for KTS system before 11:00 hrs on any working day will have to be rectified on the same day. Fault booked after 11:00 hrs will have to be attended by next day. In case the firm fails to rectify within the time frame. It has to provide a standby identical system on the next working day before 11:00 hrs and take parallel action for repairing of the failed equipment/Machine. If the firm fails to make the system/Machine operative by any of the above

two options:

b. A token penalty of Rs. 500/per working day will be imposed from the 2nd day of the booking of the fault.

c. If the whole system i.e. main server located at HQ becomes faulty then a token penalty of Rs. 1000/per working day will be imposed from the 2nd day of the booking of the fault.

Fault booked will be treated as rectified only if the Bidder gets satisfactory report from the user Department on the date of rectification. Breakdown period will include Saturday, Sunday, and Holiday.

In case if the fault persists beyond one week, BCCL shall be at liberty to get the same repaired from outside source and recover the cost from pending bill of Bidder or from performance bank guarantee.

Scope of Work includes:

1. Supply, installation and Commissioning of KTS telephonic system for Koyla Bhawan, BCCL to be used by all functional Directors, Secretaries and all GMs/HODs along with the 5 years CAMC of the system after one-year warranty/Guaranty.

The Bill of Quantities is described as below:

SI No.	Items	UOM	Qty.
1	IP PBX with 100 IP Lisc and 01 PRI	No.	1
2	Premium Deskphone	No.	100
3	Premium add-on module having 40 programmable keys	No.	100
4	Redundant FCBC with 2 Hrs Back Up	No.	1
5	EPABX for 4 CO trunks x 4 Analog extensions x 8 Digital extensions	No.	7
6	Deskphone	No.	30
7	1 KVA UPS with 30 Mins Back Up	No.	7
8	Total installation and commissioning	Job	1
9	CAMC for 1st year after 1st year warranty	No	1
10	CAMC for 2nd Year	No	1
11	CAMC for 3RD Year	No	1
12	CAMC for 4th Year	No	1
13	CAMC for 5ThYear	No	1

3. Bidder has to supply, install and commissioned the whole system in 90 days from the issue of Contract.

Warranty for all the product shall be 01 year from the date of commissioning.

5. The Whole system shall be under comprehensive Annual maintenance for the period of 05 years after expiry of 01 year warranty period.

2.2 Service & Support:

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

2.3 Warranty:

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 10 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Quarterly after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of All repairs/replacement/servicing/fixing of the entire KTS system including Server, telephone sets, UPS and all other equipments associated with the system (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

2.4 Certificates:

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

2.5 Certificates:

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

2.6 Warranty:

Warranty period of the supplied products shall be 1 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

2.7 Service & Support:

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

2.8 Service & Support:

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

2.9 Generic:

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

2.10 OEM:

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

2.11 Generic:

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

2.12 Generic:

IT equipment shall be IPv6 ready from day one.

2.13 Generic:

Scope of supply includes Training: Number of employees to be trained 05 , Place for Training Koyala Bhawan and Duration of training 10 days.

2.14 Warranty:

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

2.15 Past Project Experience:

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

2.16 Certificates:

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

2.17 Generic:

Upload Manufacturer authorization: Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.