

**Schedule Name:** Schedule 1

Organisation Details		Buyer Details	
Type:	Central PSU	Designation:	Assistant Manager
Ministry:	Ministry of Coal	Contact No.:	62876-95937-
Department:	Materials Management	Email ID:	buyer9.bccl.dhn@gembuyer.in
Organisation Name:	Bharat Coking Coal Limited	GSTIN:	20AAACB7934MFZB
Office Zone:	Bccl Dhanbad	Address:	MM Department, level 3, Commercial Building, Koyla Bhawan, Koyla Nagar, DHANBAD, JHARKHAND-826005, India

Financial Approval Detail		Paying Authority Details	
IFD Concurrence:	Yes	Payment Mode:	Offline
Designation of Administrative Approval:	D(T)OP, BCCL.	Designation:	HOD Purchase Finance
Designation of Financial Approval:	D(T)PP, BCCL.	Email ID:	pao5.bccl.jh@gembuyer.in
		GSTIN:	N
		Address:	MM Department, level 3, Commercial Building, Koyla Bhawan, Koyla Nagar, DHANBAD, JHARKHAND-826005, India

Seller Details	
GeM Seller ID:	777A180000114328
Company Name:	Rishabh Engineering Company
Contact No.:	09810373494
Email ID:	vinamra@dgsetsindia.com
Address:	217 Richpalpuri, Opp Hapur Mode, G T Road, Ghaziabad, Ghaziabad, UTTAR PRADESH-201001, -
MSME verified:	Yes
GSTIN:	09AAJFR9863P1Z0 , 09AAJFR9863P1Z0

\*GST / Tax invoice to be raised in the name of - Consignee

Product Details							
#	Item Description	Category Name	Model	HSN Code	Ordered Quantity	Unit	Price (Inclusive of all Duties and Taxes in INR)
1	<b>Product Name</b> : TATA   RISHABH Power Generator- DG set of 40 AMF Control Panel <b>Brand</b> : TATA   RISHABH <b>Brand Type</b> : Registered Brand <b>Catalogue Status</b> : OEM verified catalogue <b>Selling As</b> : OEM	Power Generator-DG Set (Upto 900 KVA)	RISHABH TATA   RT40	85021200	2	pieces	968,400
Total Order Value (in INR)							968,400

Consignee Detail						
S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	Designation: - Email ID: shadab.ahmad@nic.in Contact: 62876-95258- GSTIN: 20AAACB7934MFZB Address: Office of General Manager, Barora Area (Area-I), BCCL, P.O. Nawagarh, Dhanbad, Pin code-828306.,	TATA   RISHABH Power Generator- DG set of 40 AMF Control Panel	-	1	05-May-2021	04-Jul-2021

	DHANBAD, JHARKHAND-828306, India					
2	Designation: - Email ID: rahul.babu@nic.in Contact: 62876-97229- GSTIN: 20AAACB7934MFZB Address: Office of Depot Officer , Post Office Lodna, DHANBAD, JHARKHAND., DHANBAD, JHARKHAND-828131, India	TATA   RISHABH Power Generator- DG set of 40 AMF Control Panel	-	1	05-May-2021	04-Jul-2021

**Product Specification for TATA | RISHABH Power Generator- DG set of 40 AMF Control Panel**

Specification	Sub-Spec	Value
Power Generator INSTALLATION CONFIGURATIONS	Power Generator installation configurations as defined in CPWD General Specifications for Electrical works - Part VII (DG Set)	Fixed (Power Generators are permanently installed)"
OUTPUT CAPACITY RATING/ PHASE	Nominal Rated Capacity (kVA)	40
	No of Phase (Single Phase-3-5kVA) (Single Phase or Three Phase-5 & 7-5, 10,15, 20, 25, 30 & 40 kVA) (Three Phase-50 to 900 kVA)	Three Phase
ENGINE	Make of Engine	TATA MOTORS LTD
	Model Number of Engine	497SP
	Capacity of Engine (cc)	2960
	Rated Engine Power (kWm)	110 % of the required powered at STP(Standard Temperature Pressure) i.e equal to (Nominal Rated Capacity (KVA) of power generator Any Auxilary power Consumption by the Power generator) x Power factor(0.8) / Alternator effeciency
	Type of Engine cooling	Liquid Cooled
	Type of governer	Mechanical
	Number of cylinders (nos)	4
	No of Strokes (nos)	4
	Rated RPM of Engine (RPM)	1500
	Fuel	High Speed Diesel (HSD)
	Overload capacity	Engine is capable of delivering an output of 10% in excess of rated KVA for a period of one hour in any period of 12 hours continous running
	Specific Fuel Consumption (gm/kWh)	200 to 265
	Starting voltage (volt)	12
Salient Features of Engine	Turbo Charged Engine,Direct injection Fuel System,Ambient working temperature upto 55 degree celcius.	
	Class of governer	A2 or better
	"Maximum Change of Speed as a Percentage	

GOVERNING CLASS	of Rated Speed on suddenly taking-off the rated load(Transient) "	10
	"Maximum Recovery Time in Seconds on suddenly taking-off the rated load(Transient) "	10
	Maximum Change of Speed as a Percentage of Rated Speed on suddenly taking-off the rated load(Permanent)	3
	"Maximum Change of Speed as a Percentage of Rated Speed On a change of load, both on and off, by all steps of 25 percent of the rated load (Transient) "	3
	"Maximum Recovery Time in Seconds on a change of load, both on and off, by all steps of 25 percent of the rated load(Transient) "	3
	"Maximum Change of Speed as a Percentage of Rated Speed On a change of load, both on and off, by all steps of 25 percent of the rated load (Permanent)	1
ALTERNATOR	AC GENERATOR (ALTERNATOR) Make	STAMFORD
	AC GENERATOR (ALTERNATOR) model Number	S1L2-K1
	Alternator Voltage Rating	415
	Rating of AC Generator (KVA)	40
	Power Factor of AC generator	0.8
	Efficiency at rated Power factor at 75% of full Load	90
	Conformity to Indian Standard (for Alternator)	Generally conforming to IS:13364 (Part-2) latest (Above 20 KVA)
	Type of alternator	Brushless
	Voltage Regulation Grade	VG 3
	Alternator IP Rating	IP 23
	Class of Insulation	H
	Salient features of Alternator	NA

CONTROL PANEL	Control Panel	AMF Control Panel
	Control Panel Location	Inside the canopy
	IP Rating of Control Panel	IP 53
	Display meters in the control panel (with appropriate rating and accuracy class ) - inclusive in the scope of supply	Multifunctional Digital display meter (displaying Voltage, Current, Frequency, Power Factor)
	Other devices in the control panel (with appropriate rating) - inclusive in the scope of supply	Required switches and cutout,MCB,MCCB,Contactor,Circuit breaker,Battery charger
	Displayed parameters/Features	Engine Speed,Lube oil pressure,Coolant/cylinder head Temperature,Engine running hours,Engine battery voltage,Engine Running status,Generator Voltage (Ph-Ph),Generator Voltage (Ph-N),Generator Current (R, Y, B),Generator apparent Power (kVA),Generator active Power (kW),Powerfactor,Frequency,Fuel level,Event log,Control supply Voltage
	Indicators	Low Lube oil pressure,High water / coolant / cylinder head temperature,Low fuel level,Over speed
	Audio Alarm	Low Lube oil pressure,High water / coolant / cylinder head temperature,Low fuel level,Over speed
ACOUSTIC ENCLOSURE	Acoustic Enclosure (inclusive in the scope of supply)	Yes, Power Generator supplied with Acoustic Enclosure
	Sheet Thickness(mm)	1.6
	Thickness of insulation	40
	Density of insulation (kg/cubic m)	36
	Noise level at 1 meter (dB)	75
Fuel Tank	Fuel Tank Capacity	120
	Number of Fuel tank	1
	Fuel Tank Sheet Material Thickness(mm)	2
	Fuel Tank Fabricated Material	M.S Sheet
	Fuel Tank Features	Fuel Tank capacity is sufficient for 8 hrs of running at full load
BATTERY	Battery Type & Specification	"Low Maintenance free to IS: 14257 for high cranking performance"
	Battery capacity (Ah)	90
	No of batteries	1
SALIENT FEATURES	Salient Features of Power Generator	Glass window on Accoustic Enclosure in front of the Control Panel,Emergency Stop outside the Accoustic Enclosure
	Additional Features	NA
	Trailer	NA for Fixed/Skid Mounted Power Generator
	Pay load of the Trailer	0
	Number of Axlels	0
	Number of wheels	'NA' for without trailer
	Wheel Tyre size	0

TRAILER	Brakes	NA for Fixed/Skid Mounted Power Generator
	Trailer Complying to CMVR act and Regulation	NA for Fixed/Skid Mounted Power Generator
	Maximum permissible Speed of Trailer(Km/hr)	0
	Trailer unladen weight	0
	Trailer overall length	0
	Gross Towing Weight (including Power Generator)	0
	Salient Features of trailer	NA
General Technical Requirements (GTR) / Commissioning(Part-1)	a) Power Generator shall be complete with Diesel Engine, Alternator and AMF/MANUAL Control Panel along with Acoustic Enclosure. Diesel engine and alternator shall be closely coupled or provided with flexible coupling and mounted on a base plate / M.S. frame of robust in construction.	
General Technical Requirements (GTR) / Commissioning(Part-2)	b) Anti-Vibration mountings shall be provided for complete Power Generator in case of flexible coupling. In case of direct coupling Anti-Vibration mountings shall be provided for the Engine as well as the alternator.	
General Technical Requirements (GTR) / Commissioning(Part-3)	c) Power Generator should have protection against under voltage, over voltage, under frequency, over frequency, low battery voltage, over current, earth-fault, short circuit, phase sequence change etc.	
General Technical Requirements (GTR) / Commissioning(Part-4)	d) Automatic Mains Failure (AMF) control panel, where applicable, shall be able to start up the Power Generator and transfer the load on to the Power Generator on mains failure without requiring any human intervention. Similarly on restoration of mains supply, it shall be able to transfer the load to mains supply and switch off the Power Generator automatically.	
General Technical Requirements (GTR) / Commissioning(Part-5)	e) Control Panel (Manual / AMF), where applicable, shall be equipped with suitable Voltmeter, Ammeter, Frequency meter, power factor meter (these items can be alternatively supplied in one multifunctional digital display meter), battery charger, indicators, various switches and cutout / MCB / MCCB / Contactor / Circuit breaker for the DG output of appropriate rating and accuracy class as per trade practice for better utility.	
General Technical Requirements (GTR) / Commissioning(Part-6)	f) Supply and installation of a change-over Switch / MCCB of suitable rating for Power Generator with manual control panel, where applicable, is inclusive in the scope of supply.	
General Technical Requirements (GTR) / Commissioning(Part-7)	g) Acoustic Enclosure shall be made of Pre-treated and Powder coated CRCA Sheet. The sheet shall be Pre-treated and Powder coated with weather-proof paint. The Acoustic Enclosure shall be vermin proof. The enclosure shall accommodate the (daily service) fuel tank of the Power Generator to make the system compact.	
General Technical Requirements (GTR) / Commissioning(Part-8)	h) Power Generators shall meet the requirements of Environmental (Protection) Rules 1986 as laid down by Min. of Environment & Forests read with GSR 371 (E) dated 17.5.2002,GSR 520(E)dated 1.7.2003 , No.448 (E)dated 12.07.2004 , GSR 771(E) dated 11.12.2013 GSR 232(E)dated 31.03.2014,Gazette Notification No.167 dated. 31.03.2014 and Gazette Notification No. 578 dated. 11.11.2014 in respect of noise and emission norms. The latest amendments to above GSRs shall be applicable as and when amended by Ministry of Environment and Forest.	
General Technical Requirements (GTR) / Commissioning(Part-9)	i) Standard set of tools consisting of a set of 3 spanners, one screw driver, one standard plier and one nose plier of appropriate size shall be provided along with each Power Generator.	
General Technical Requirements (GTR) / Commissioning(Part-10)	j) Supply of Fuel tank of suitable capacity, sufficient for minimum 8 hours running/990 liters(whichever is lower) the Power Generator, is inclusive in the scope of supply. Fuel Tank shall be complete with fuel piping (between fuel tank and diesel engine), valves, level indications and all standard accessories. MS pipes, heavy class of suitable dia conforming to IS 1239 (Part-1) - latest shall be used for fuel piping.	
General Technical Requirements (GTR) / Commissioning(Part-11)	Buyer's Responsibilities: i. Mains ACB for AMF operation shall be provided by the buyer for DG set rating above 600 KVA and above .For DG set other ratings seller shall provide mains and DG contactor/breaker, ii. Exhaust piping, extra civil work, distribution board shall be provided by the buyer. iii. Consumables such as filters, lube oil at the time of servicing during warranty period shall be provided by the buyer. iv. Obtaining necessary approvals, if any, is the responsibility of the buyer.	
Above General Technical		

General Technical  
Requirements (GTR) /  
Commissioning

Requirements (GTR) /  
Commissioning have

Yes

	been seen, read, understood and agreed to comply	
SCOPE OF INSTALLATION	Installation	with installation - inclusive in the scope of supply
	Scope of installation for Diesel Generating Set when offered by the vendor - inclusive in the scope of supply(Part-1)	a) Installation of Power Generator when offered by the vendor is inclusive in the scope of supply and shall be done by the seller. The installation work of Power Generator and its constituent parts shall be generally conforming to CPWD General Specification for Electrical Works, Part - VII - latest. b) Foundation shall be constructed by the seller. Foundation shall be of PCC type with the ratio of 4:2:1. The length and breadth of the foundation shall be 300 mm more from the respective length and breadth of the Power Generator. The height of the foundation shall be 400 mm, i.e., 200 mm below and 200 mm above the ground level. All the materials / labour required for foundation work shall be supplied by the seller.
	Scope of installation for Diesel Generating Set when offered by the vendor - inclusive in the scope of supply(Part-2)	c) Supply, laying and termination of interconnecting power and control cable shall be done by the seller. The cable supplied shall be ISI marked heavy duty PVC insulated, armoured cable, with PVC outer Sheath of Type ST-2 (FR Grade, Category C1), with aluminium conductor having insulation of PVC compound type -C, suitable for rated voltage upto and including 1100 volts and conforming to IS: 1554 (Part-1) latest. For 3-Phase Power Generators, 3.5 core or higher core cables shall be used. Total length of the cable supplied by the seller shall be within 30 meters for each Power Generator with manual control panel and within 60 metres for each Power Generator with AMF control panel. The current rating of the cables shall be as indicated below: 2C, 6 Sq mm for Single Phase, 3.5 & 5.0 KVA 2C, 10 Sq mm for Single Phase, 7.5 & 10 KVA 2C, 25 Sq mm for Single Phase, 15 KVA 2C, 35 Sq mm for Single Phase, 20 KVA 2C, 70Sq mm for Single Phase, 25 KVA 2C, 95Sq mm for Single Phase, 30 KVA 2C, 120Sq mm for Single Phase, 40 KVA 4C, 4 Sq mm for Three Phase,
	Scope of installation for Diesel Generating Set when offered by the vendor - inclusive in the scope of supply(Part-3)	d) 10 KVA 4C, 6 Sq mm for Three Phase, 15 KVA 4C, 10 Sq mm for Three Phase, 20 & 25 KVA 4C, 16 Sq mm for Three Phase, 30 KVA 3.5C, 25 Sq mm for Three Phase, 40 KVA 3.5C, 35 Sq mm for Three Phase, 50 KVA 3.5C, 70 Sq mm for Three Phase, 62.5 & 75 KVA 3.5C, 95 Sq mm for Three Phase, 82.5 KVA 3.5C, 120 Sq mm for Three Phase, 100 KVA 3.5C, 185 Sq mm for Three Phase, 125 KVA 3.5C, 300 Sq mm for Three Phase, 160 KVA 3.5C, 2 Run of 120 Sq mm for Three Phase, 180 KVA 3.5C, 2 Run of 150 Sq mm for Three Phase, 200 KVA 3.5C, 2 Run of 185 Sq mm for Three Phase, 225 KVA 3.5C, 2 Run of 240 Sq mm for Three Phase, 250 & 275 KVA 3.5C, 3 Run of 185 Sq mm for Three Phase, 320 KVA 3.5C, 3 Run of 240 Sq mm for Three Phase, 380 & 400 KVA 3.5C, 4 Run of 240 Sq mm for Three Phase, 500, 600 & 750 KVA 3.5C, 6 Run of 240 Sq mm for Three Phase, 900 KVA
	Scope of installation for Diesel Generating Set when offered by the vendor - inclusive in the scope of supply(Part-4)	e) Construction of suitable earthing station and necessary connections shall be done by the seller. All the materials / labour required for construction of earthing station shall be supplied by the seller. The total number of earthing pits/stations shall be 4, i.e., 2 for neutral and 2 for body-earthing. Netutral earthing shall be done with copper Plate and Body earthing shall be done with G.I. plate / Copper. The consignee should choose installation site in such a way that the earthing stations can be made within 10 metres of the Power Generator. Earthing station shall be typically constructed as per prevalent standard practices and shall be generally conforming to CPWD General specification for Electrical Works, Part - VII & Part - I - latest. e) Installation of Fuel Tank including foundation / stand shall be done by the seller. f)The warranty is applicable upto specified value of month/hours whichever occurs first's.
	Above Scope of installation for Diesel Generating Set when offered by the vendor has been seen, read, understood and agreed to comply	Yes
WARRANTY/SERVICES	Warranty on Complete power genertor/DG Set	36
	Warranty in running hours	5000
	Number of preventive maintenance visits offered in an year during warranty period (Supply of all consumables is the buyer's responsibility)*	3
	Response Time to attend the complaint during Warranty	4
	Time Duration for	

	Repairing /Replace the defect during Warranty	4
TEST REPORTS	Type of lab which carried out Test of Complete Product to prove the conformity of product as per specification	Certificates required as per CPCB,NABL accredited lab
	Test report Available for (Test/approval)	Type Approval Certificate for the specified rating of the Power Generator from any of the designated agency authorized by CPCB,COP Certificate for engine,Type test report for Alternator as per IS:13364 (Part-1) latest / IS:13364 (Part-2) latest to prove conformity to the specifications
	Agree to provide all relevant documents Test Report/supporting document /reports etc to the buyer at the time of bidding or on demand	YES

## Terms and Conditions

### 1. General Terms and Conditions-

**1.1** This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) as available on the GeM portal (unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

**1.2 Terms of delivery:** Free Delivery at Site including loading/unloading. In respect of items requiring installation and / or commissioning and other services in the scope of supply (as indicated in respective product category specification / STC / ATC), and the cost of the same is also included in the Contract price.

**1.2.1** Contracted goods should be delivered at the consignee or designated delivery location as per the working time of the buying organisation. Seller may get the same confirmed from consignee before scheduling delivery.

**1.2.2** A copy of the contract should be available with the messenger / dispatching agency that delivers the Goods at consignee / delivery location (preferably pasted / attached outside the consignment / package) for easy reference and ease in delivery acceptance.

**1.3 Delivery period:** The Delivery Period/Time shall be essence of the Contract and delivery must be completed not later than such date(s). Any modification thereto shall be mutually agreed and incorporated in the Contract as per the provisions of the GTC.

**1.4 Performance Security:** If the Seller fails or neglects to observe or perform any of his obligations under the contract it shall be lawful for the Buyer to forfeit either in whole or in part, the Performance Security furnished by the Seller.

**1.5 Taxes and Duties:** Contract Prices are all inclusive i.e. including all taxes, duties, local levies / transportation / loading-unloading charges etc. Break up of GST shall be indicated by the Seller while raising invoice / bill on GeM. While submitting the bill / invoice Seller shall undertake that the Goods and Services Tax (GST) charged on this bill is not more than what is payable under the provision on the relevant Act or the Rules made there under and that the Goods on which GST has been charged have not been exempted under the GST Act or the Rules made there under and the charges on account of GST on these goods are correct under the provision of that Act or the rules made there under.

**1.6 Octroi Duty and / or other local taxes:** Contract Prices are all inclusive hence no reimbursement over and above the contract price(s) shall be allowed to seller towards payment of local taxes (such as levy of town duty, Octroi Duty, Terminal Tax and other levies of local bodies etc).

**1.7 Limitation of Liability:** The provisions of limitation of liability between Buyer and Seller as given in the GTC shall be applicable here.

**1.8 Resolution of disputes:** The provisions of DISPUTE RESOLUTION BETWEEN BUYER AND SELLER as given in the GTC shall be applicable here.

**1.9 Liquidated Damages:** If the Seller fails to deliver any or all of the Goods/Services within the original/re-fixed delivery period(s) specified in the contract, the Buyer will be entitled to deduct/recover the Liquidated Damages for the delay, unless covered under Force Majeure conditions aforesaid, @ 0.5% per week or part of the week of delayed period as pre-estimated damages not exceeding 10% of the contract value without any controversy/dispute of any sort whatsoever. In case, Service Level Agreement (SLA) is applicable the same shall be applicable for the Contract.

#### 1.10 Financial Certificate:

**1.10.1** The expenditure involved for this purpose has received the Sanction of the competent financial authority.

**1.10.2** The funds are available under the proper head in the sanction budget allotment for the concern financial year.

**1.10.3** I have been fully authorized by the department to sign the supply order or incur the liability of the Goods being ordered.



**1.11** The bidder should submit a self declaration to the effect in bidder's official letter head that their agency have not been black listed by any Agency whatsoever till date.

## **2. Additional Terms and conditions-**

**2.1** Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

**2.2** Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.

**2.3** Preference to Make In India products (For bids less than 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

**2.4** The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

**2.5** Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

**2.6** Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 15 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

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